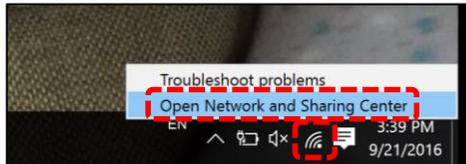


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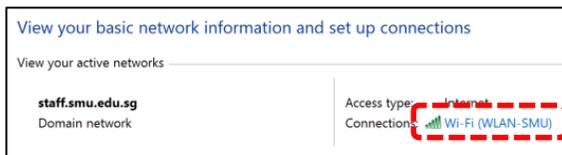
Update WLAN-SMU WiFi Password

Reference OS: Windows 10

1. Right-click on the Wi-Fi icon located at the bottom right of your screen. Then select **“Open Network and Sharing Center”**.



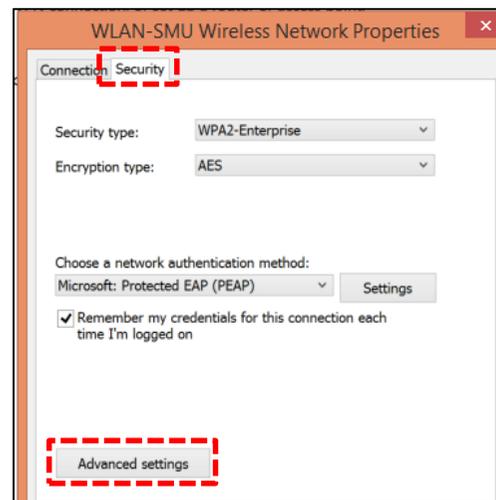
2. In the Network and Sharing Center, click on **“Wi-Fi (WLAN-SMU)”**.



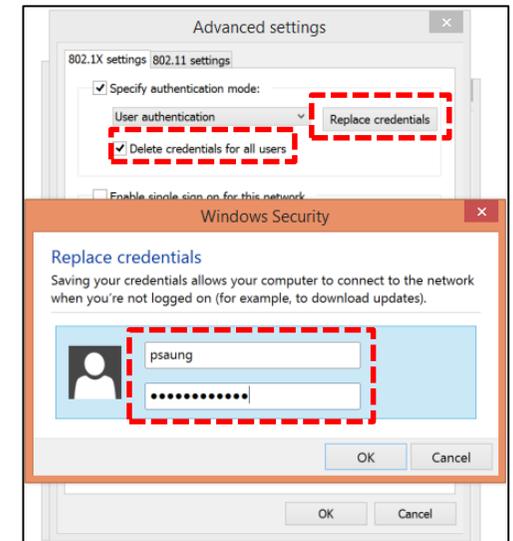
3. At the Wi-Fi Status Window, click on **“Wireless Properties”**.



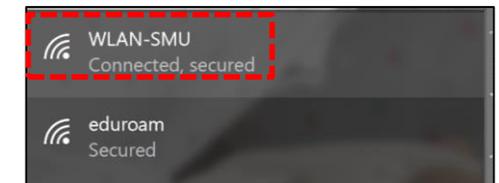
4. Go to **Security** tab and click on **“Advanced settings”**.



5. Under the **802.1X settings** tab, click on the **“Delete credentials for all users”** check box and click on **“Replace credentials”**
6. When the **“Windows Security”** Window appears, key-in your SMU user ID and your latest password.
7. Click **OK** all the way to exit from network settings.



8. Now your computer should be connected to **WLAN-SMU** network.

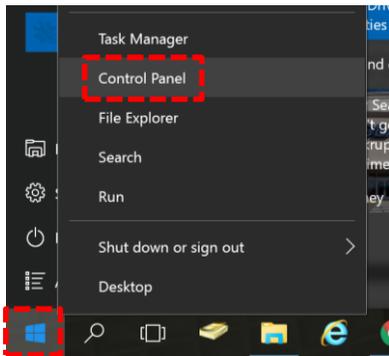


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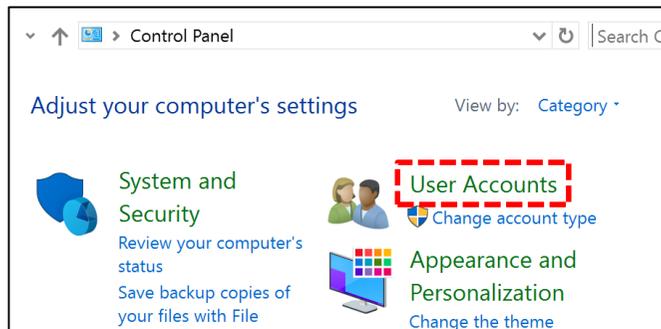
Remove Old Credentials (Windows Credential Manger)

Reference OS: Windows 8.1

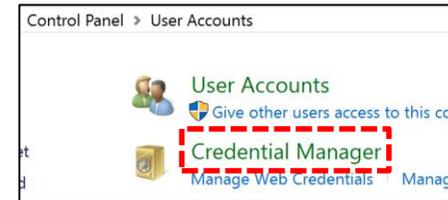
1. To clear the Windows credentials, right click on **Start** button and select **Control Panel**.



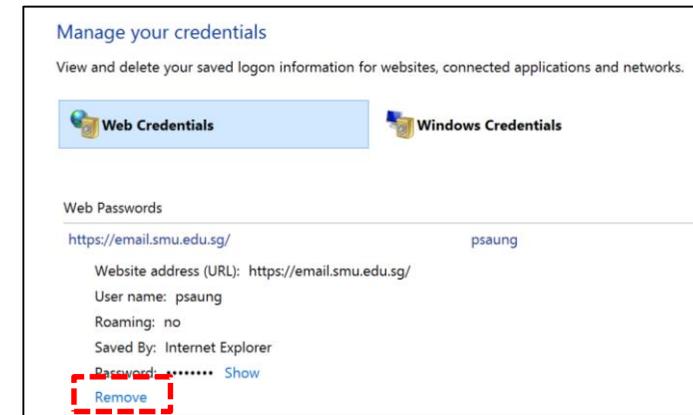
2. In **Control Panel**, Click **User Accounts**.



3. In **User Accounts**, click **Credential Manager**.



4. Delete all the SMU related entries from both the **Web** and **Windows Credentials** by clicking on **Remove** button.



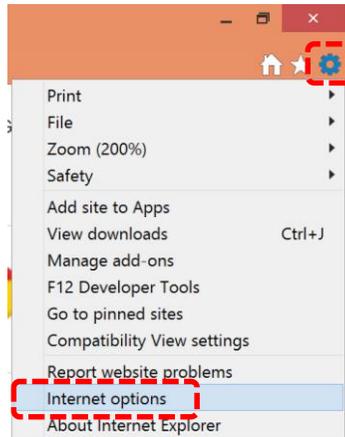
5. Exit the Window when you have finished deleting all SMU related entries

>>> Self-help Guide <<<

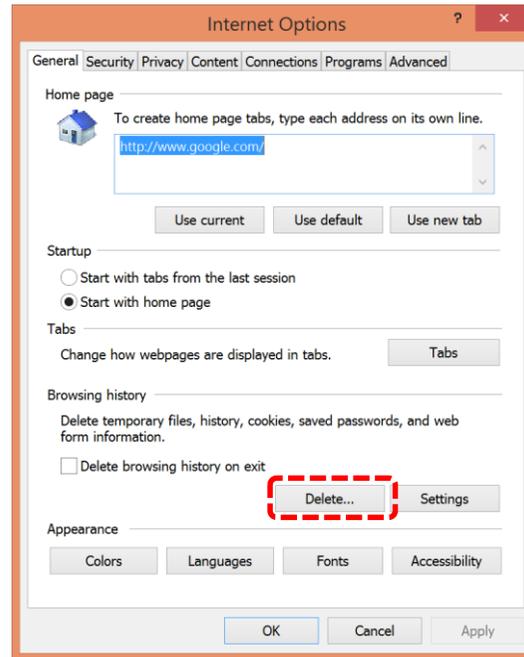
Clearing saved password from Browser

Reference Browser: Internet Explorer 11

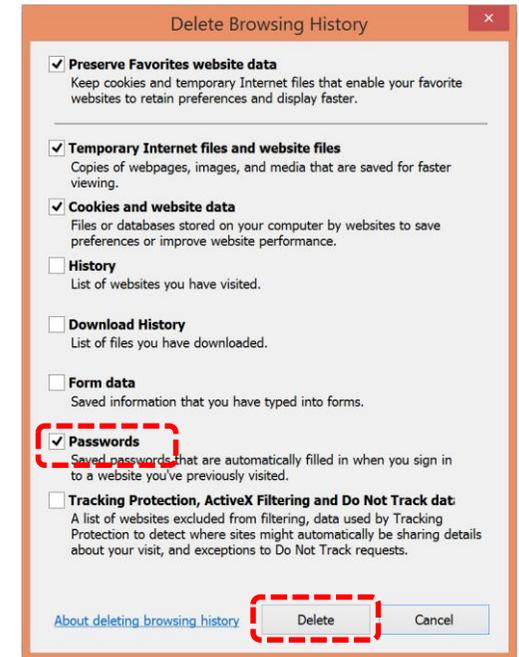
1. Internet Explorer: Go to **Tools** menu → **Internet options**.



2. Under **General** tag, click on **Delete...**



3. Make sure **“Passwords”** check box is selected and click **Delete**.



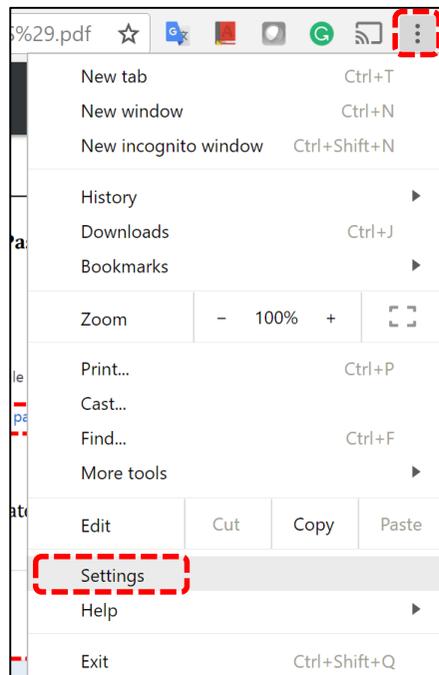
4. Once done, **Internet Options** Window will appear. Click **OK** to exit.

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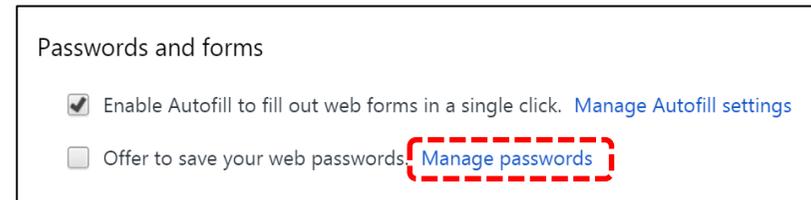
Clearing saved password from Browser

Reference Browser: Chrome Browser

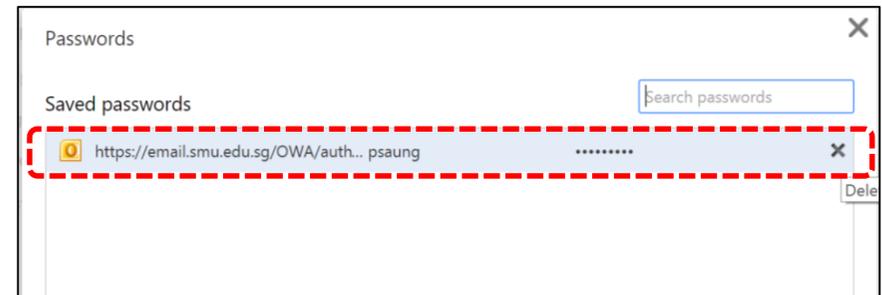
1. Chrome Browser: Go to **Tools** menu → **Settings**.



2. Click on **“Show advanced settings...”**, and under **Passwords and forms**, click on **Manage password**s.



3. Under **“Saved Passwords”** box, delete all SMU related entries and click **Done**.

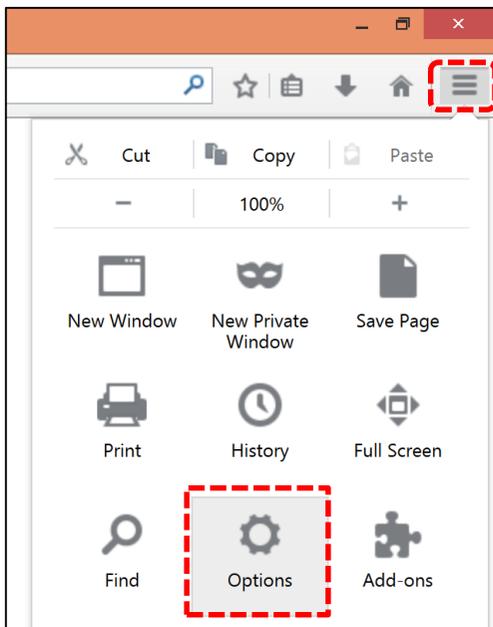


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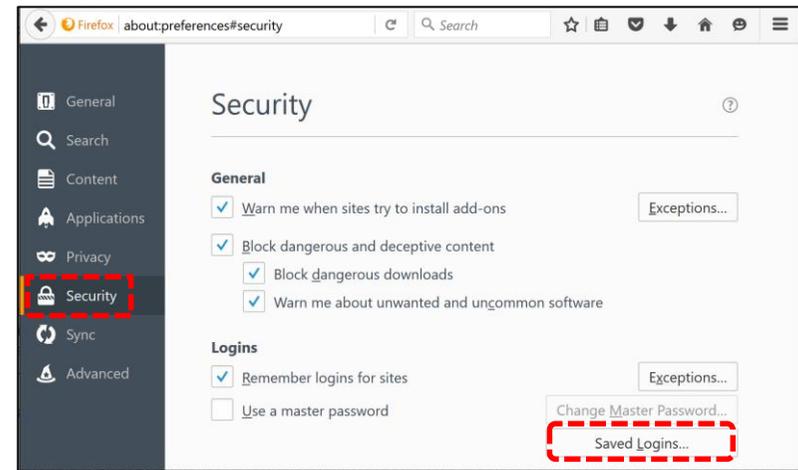
Clearing saved password from Browser

Reference Browser: Firefox Browser

1. Firefox Browser: Go to **Tools** menu → **Options**.



2. Go to **“Security”** tab and click on **“Saved Logins...”**.



3. Under **“Saved Logins”** window, remove all SMU related entries and click **Close**.

