

Update WLAN-SMU WiFi Password

Reference OS: Windows 10

 Right-click on the Wi-Fi icon located at the bottom right of your screen. Then select "Open Network and Sharing Center".



2. In the Network and Sharing Center, click on "Wi-Fi (WLAN-SMU)".

View your basic network information and set up connections					
View your active networks					
staff.smu.edu.sg Domain network	Access type: Internet Connections: 📲 Wi-Fi (WLAN-SMU)				

3. At the Wi-Fi Status Window, click on "**Wireless Properties**".



4. Go to **Security** tab and click on "**Advanced** settings".

WLAN-SMU Wire	less Netwo	rk Properties	×
Connection Security			
Security type: WPA2-	Enterprise	*	
Encryption type: AES		~	
Choose a network authenticat	on method:	Cattings	
Remember my credentials time I'm logged on	for this connect	Settings tion each	
Advanced settings			

- 5. Under the **802.1X settings** tab, click on the "**Delete credentials for all users**" check box and click on "**Replace credentials**"
- 6. When the "**Windows Security**" Window appears, key-in your SMU user ID and your latest password.
- 7. Click **OK** all the way to exit from network settings.

802.1X setting	s 802.11 settings	sectings		
 Speci User 	fy authentication mode: authentication	~ Re	place creden	tials
√ D	elete credentials for all us	sers		
Enabl	e sinale sian on for this r	etwork		
	Windows	Security		
Replace cre Saving your cre when you're no	dentials dentials allows your c ot logged on (for exam	omputer to c pple, to down	onnect to t load updat	he network es).
Replace cree Saving your cre when you're no	dentials dentials allows your c ot logged on (for exam psaung ••••••	omputer to c iple, to down	onnect to t load updat	he network es).
Replace cree Saving your cre when you're no	dentials Identials allows your c tot logged on (for exam psaung 	omputer to c iple, to down	onnect to t load update	he networl es). Cancel

8. Now your computer should be connected to **WLAN-SMU** network.





Remove Old Credentials (Windows Credential Manger)

Reference OS: Windows 8.1

1. To clear the Windows credentials, right click on **Start** button and select **Control Panel**.



2. In Control Panel, Click User Accounts.



3. In User Accounts, click Credential Manager.



4. Delete all the SMU related entries from both the **Web** and **Windows Credentials** by clicking on **Remove** button.

Web Credentials	Windows Credentials
Web Passwords	
https://email.smu.edu.sg/	psaung
https://email.smu.edu.sg/ Website address (URL): https://em	psaung ail.smu.edu.sg/
https://email.smu.edu.sg/ Website address (URL): https://em User name: psaung	psaung ail.smu.edu.sg/
https://email.smu.edu.sg/ Website address (URL): https://em User name: psaung Roaming: no	psaung ail.smu.edu.sg/
https://email.smu.edu.sg/ Website address (URL): https://em User name: psaung Roaming: no Saved By: Internet Explorer	psaung ail.smu.edu.sg/
https://email.smu.edu.sg/ Website address (URL): https://em User name: psaung Roaming: no Saved By: Internet Explorer Baseword:	psaung ail.smu.edu.sg/

5. Exit the Window when you have finished deleting all SMU related entries

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>>> Self-help Guide <<<

Clearing saved password from Browser

Reference Browser: Internet Explorer 11

1. Internet Explorer: Go to **Tools** menu \rightarrow **Internet options**.



2. Under General tag, click on Delete...



3. Make sure "**Passwords**" check box is selected and click **Delete**.

	Delete Browsing History	×
~	Preserve Favorites website data Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.	
~	Temporary Internet files and website files	
	viewing.	
~	Cookies and website data	
	Files or databases stored on your computer by websites to save preferences or improve website performance.	
	History	
	List of websites you have visited.	
	Download History	
	List of files you have downloaded.	
	Form data	
	Saved information that you have typed into forms.	
	Paceworde	
	Saved passwords that are automatically filled in when you sign in to a website you've previously visited.	
	Tracking Protection, ActiveX Filtering and Do Not Track dat A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing deta about your visit, and exceptions to Do Not Track requests.	ils
A	bout deleting browsing history Delete Cancel	

4. Once done, **Internet Options** Window will appear. Click **OK** to exit.



Clearing saved password from Browser

Reference Browser: Chrome Browser

1. Chrome Browser: Go to **Tools** menu \rightarrow **Settings**.



2. Click on **"Show advanced settings...**", and under **Passwords and forms**, click on **Manage passwords**.

Passwords and forms
Enable Autofill to fill out web forms in a single click. Manage Autofill settings
Offer to save your web passwords. Manage passwords

3. Under "Saved Passwords" box, delete all SMU related entries and click Done.

Passwords		Х
Saved passwords	Search passwords	
Inttps://email.smu.edu.sg/OWA/auth psaung		×
		Dele



Clearing saved password from Browser

Reference Browser: Firefox Browser

1. Firefox Browser: Go to **Tools** menu \rightarrow **Options**.



2. Go to "Security" tab and click on "Saved Logins...".

Firefox about:prefer	ences#security	C Q Search	☆自	♥ ∔ ♠ ≡
0 General Q Search	Security			3
Content	General			
Applications	✓ <u>W</u> arn me wher	n sites try to install add-	ons	Exceptions
🗢 Privacy	Block dangero	us and deceptive conte	nt	
🗟 Security	V Warn me	about unwanted and u	n <u>c</u> ommon software	
🗘 Sync	Logins			
💩 Advanced	Remember log	ins for sites		Exceptions
	Use a master p	bassword	Change <u>N</u>	laster Password
			Save	ed <u>L</u> ogins

3. Under "Saved Logins" window, remove all SMU related entries and click Close.

Saved Logins				
<u>S</u> earch: Logins for th	ne following sites are	stored on your cor	nputer:	٩
Site	▲ User name	Last Used	Last Changed	EŞ.
🛞 https://em	ail.s psaung	Sep 21, 2016, 7:0	. Sep 21, 2016	
<u>R</u> emove	Remove <u>A</u> ll	Impor	rt Show <u>P</u> assw	ords