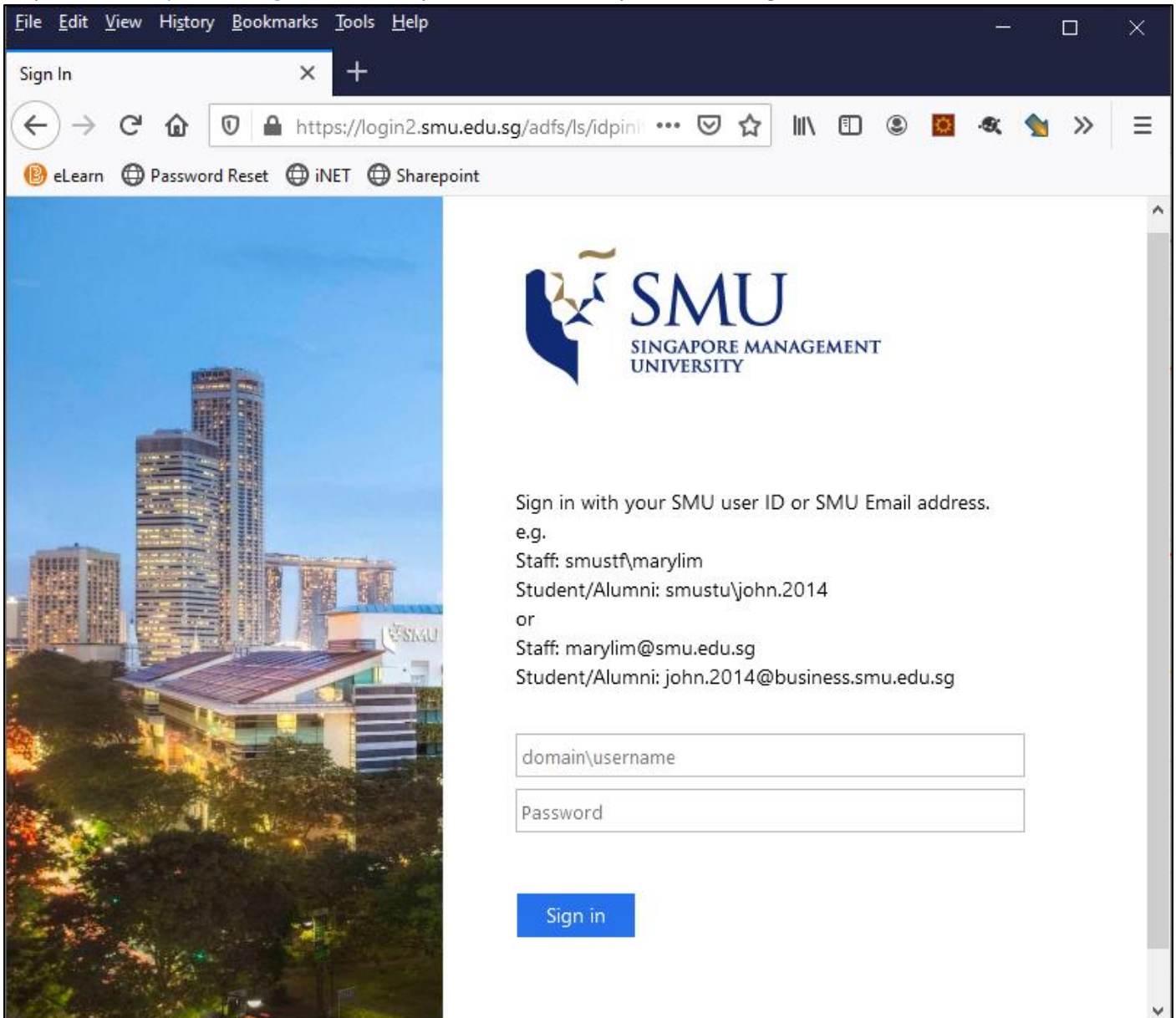


Step 1: Go to <https://smu.sg/zoom>. Enter your username and password to login



The screenshot shows a web browser window with the address bar displaying <https://login2.smu.edu.sg/adfs/ls/idpinitia...>. The page features the SMU logo and a sign-in form. The form includes a text input field for the username (containing "domain\username"), a password input field, and a blue "Sign in" button. The page also displays instructions for signing in with SMU user IDs or email addresses.

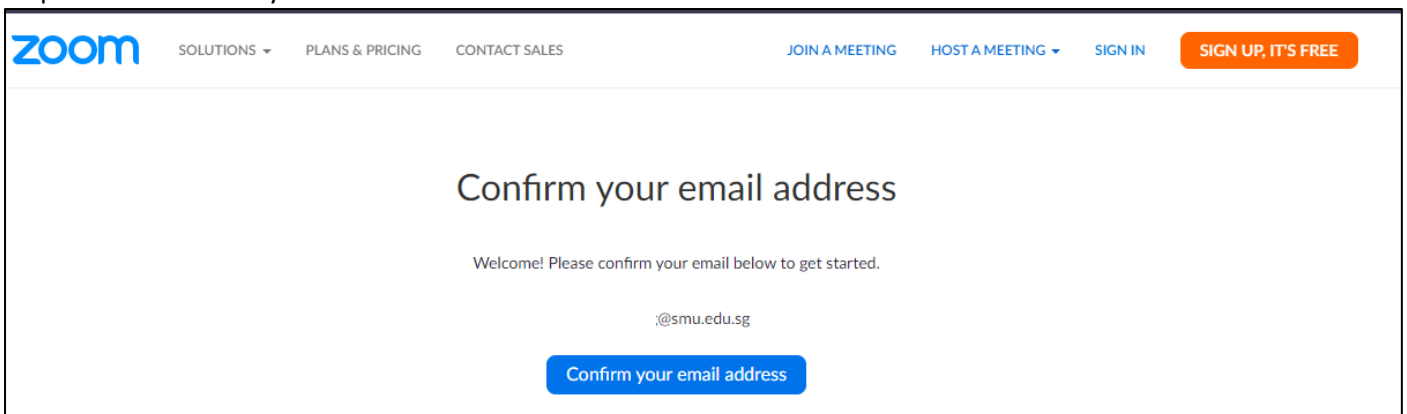
Sign in with your SMU user ID or SMU Email address.
e.g.
Staff: smustf\marylim
Student/Alumni: smustu\john.2014
or
Staff: marylim@smu.edu.sg
Student/Alumni: john.2014@business.smu.edu.sg

domain\username

Password

Sign in

Step 2: Click "Confirm your email address"



The screenshot shows the Zoom website's "Confirm your email address" page. The page has a white background with a blue "Confirm your email address" button. The Zoom logo is in the top left, and navigation links for "SOLUTIONS", "PLANS & PRICING", "CONTACT SALES", "JOIN A MEETING", "HOST A MEETING", "SIGN IN", and "SIGN UP, IT'S FREE" are in the top right. The main heading is "Confirm your email address", followed by the text "Welcome! Please confirm your email below to get started." and a placeholder email address "@smu.edu.sg".

zoom SOLUTIONS PLANS & PRICING CONTACT SALES JOIN A MEETING HOST A MEETING SIGN IN SIGN UP, IT'S FREE

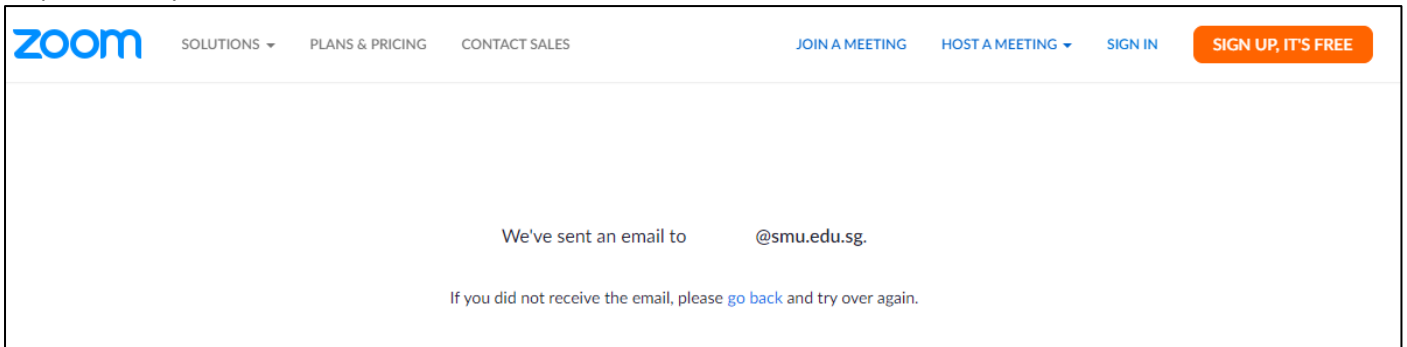
Confirm your email address

Welcome! Please confirm your email below to get started.

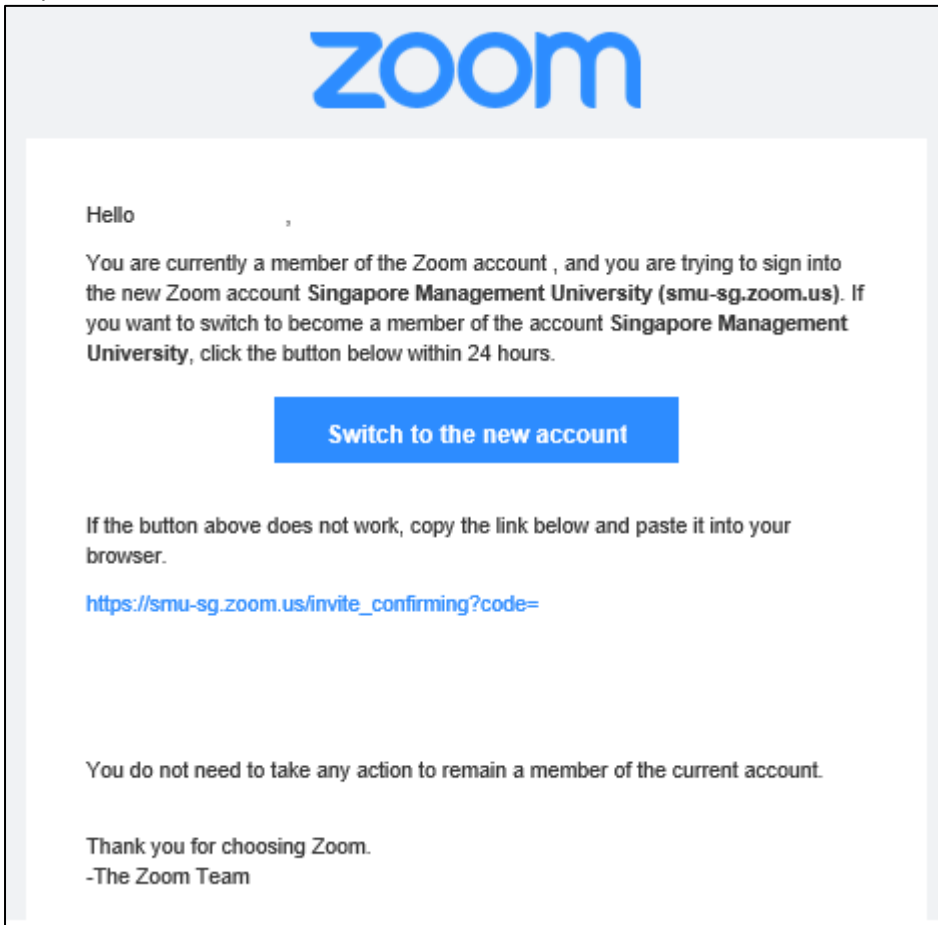
@smu.edu.sg

Confirm your email address

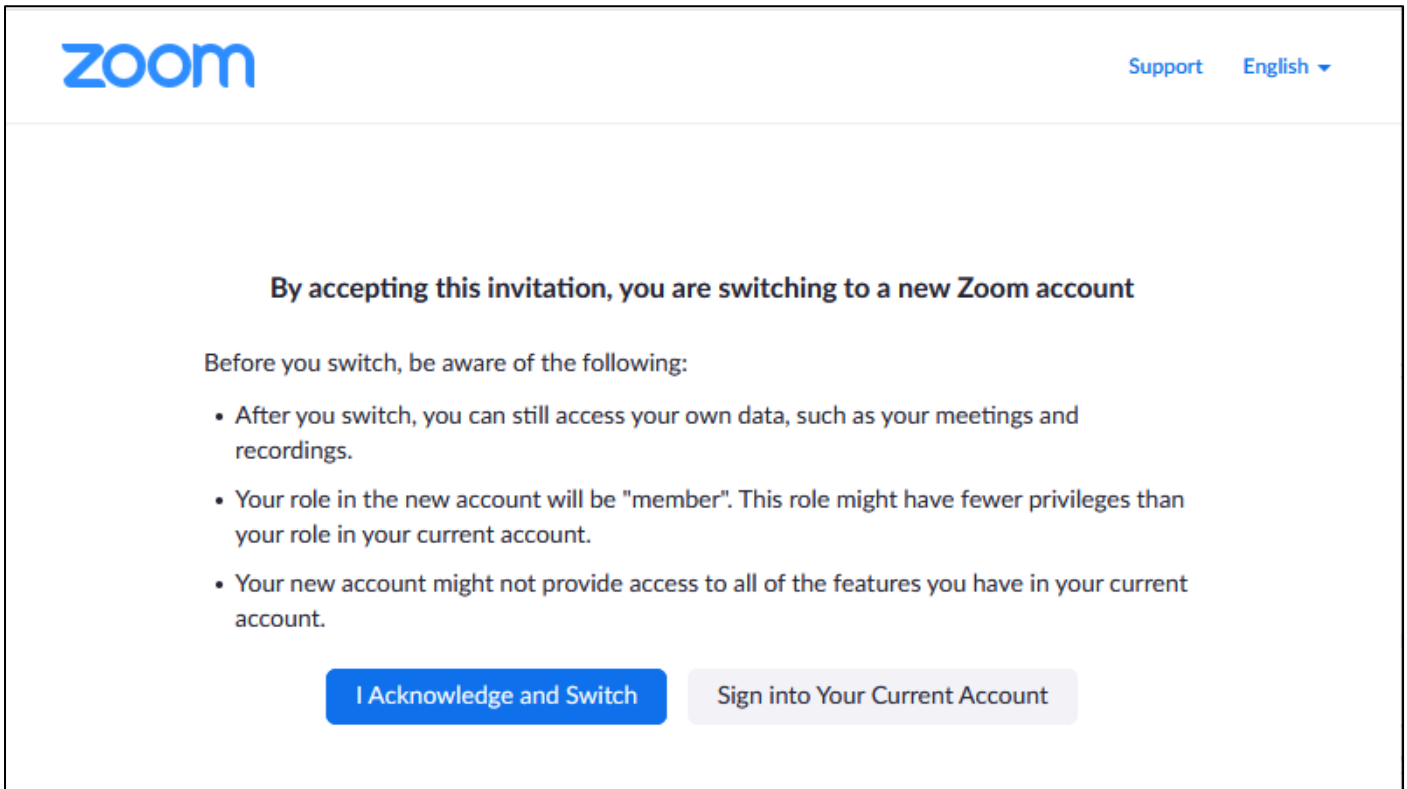
Step 3: Check your email



Step 4: Click "Switch to the new account"



Step 5: Click "I Acknowledge and Switch"



The screenshot shows the Zoom account switch confirmation page. At the top left is the Zoom logo. At the top right are links for 'Support' and 'English' with a dropdown arrow. The main heading reads 'By accepting this invitation, you are switching to a new Zoom account'. Below this, a sub-heading says 'Before you switch, be aware of the following:'. A bulleted list contains three items: 'After you switch, you can still access your own data, such as your meetings and recordings.', 'Your role in the new account will be "member". This role might have fewer privileges than your role in your current account.', and 'Your new account might not provide access to all of the features you have in your current account.'. At the bottom, there are two buttons: a blue 'I Acknowledge and Switch' button and a grey 'Sign into Your Current Account' button.

zoom Support English ▾

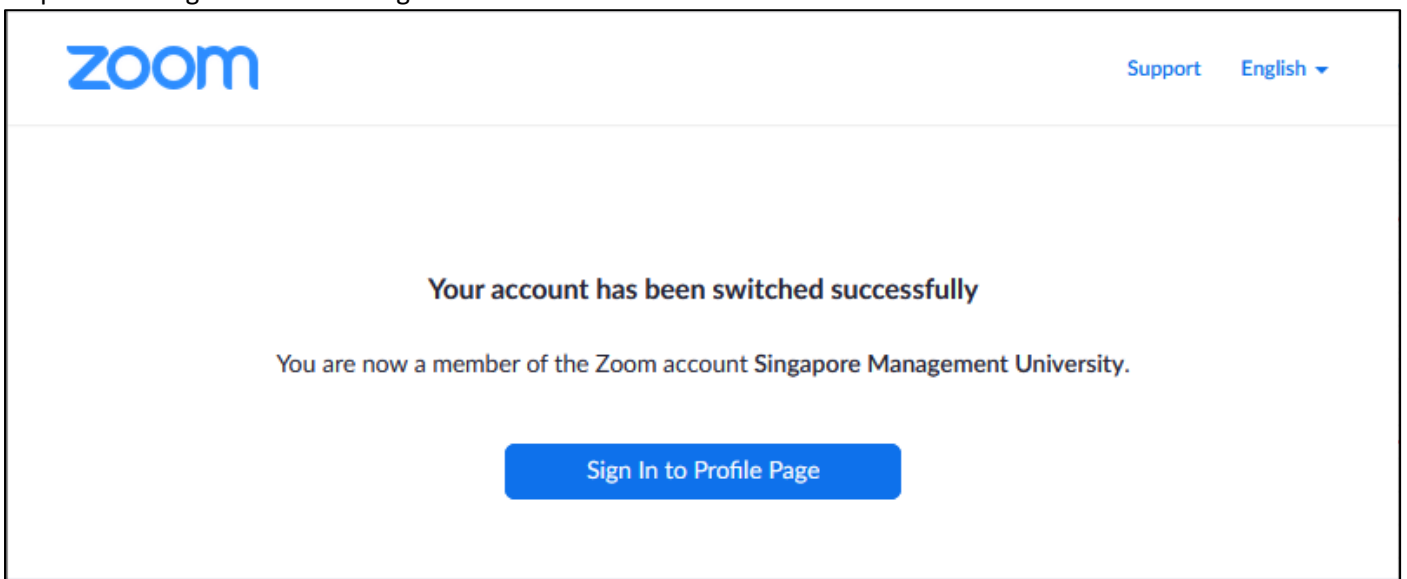
By accepting this invitation, you are switching to a new Zoom account

Before you switch, be aware of the following:

- After you switch, you can still access your own data, such as your meetings and recordings.
- Your role in the new account will be "member". This role might have fewer privileges than your role in your current account.
- Your new account might not provide access to all of the features you have in your current account.

[I Acknowledge and Switch](#) [Sign into Your Current Account](#)

Step 6: Click "Sign In to Profile Page"



The screenshot shows the Zoom account switch success page. At the top left is the Zoom logo. At the top right are links for 'Support' and 'English' with a dropdown arrow. The main heading reads 'Your account has been switched successfully'. Below this, a sub-heading says 'You are now a member of the Zoom account Singapore Management University.'. At the bottom, there is a blue button labeled 'Sign In to Profile Page'.

zoom Support English ▾

Your account has been switched successfully

You are now a member of the Zoom account Singapore Management University.

[Sign In to Profile Page](#)

Step 7: You have successfully sign in to Zoom.